

## Terms and Conditions

### Life Promotion: 1 September 2024 to 31 December 2024

1. This Life Promotion (“Promotion”), organised by Tiq by Etiqa Insurance Pte. Ltd. (“Etiqa”), is valid from **1 September 2024 to 31 December 2024**, both dates inclusive (“Promotion Period”).
2. This Promotion is open to all Singapore citizen(s), Singapore Permanent Resident(s) and Foreigner(s) with valid Work Pass, Student Pass, Dependant’s Pass or Long-Term Visit Pass.
3. This Promotion is only applicable for the online application or purchase of the eligible products set out in the respective table below (“Eligible Products”) via [www.tiq.com.sg](http://www.tiq.com.sg) or via the **Tiq by Etiqa mobile app** during the Promotion Period.
4. **Cashback**  
Customers will be entitled to qualify for the following cashback (“Cashback”), provided the required criteria set out below are fulfilled:

Eligible Product (s)	Cashback
<ul style="list-style-type: none"> <li>• 3 Plus Critical Illness</li> <li>• Cancer Insurance</li> <li>• ePROTECT <i>term life</i></li> <li>• DIRECT – Etiqa <i>term life II</i></li> <li>• DIRECT – Etiqa <i>whole life</i></li> </ul>	<p><b><u>(i) S\$20 Cashback</u></b></p> <ul style="list-style-type: none"> <li>• Make a new purchase of any of the Eligible Product(s) and meet the minimum spend up till S\$499</li> <li>• Only applicable to annual premium payment mode</li> </ul>
	<p><b><u>(ii) S\$50 Cashback</u></b></p> <ul style="list-style-type: none"> <li>• Make a new purchase of the Product with annual premium equivalent of S\$500 – S\$1,000</li> <li>• Only applicable to annual premium payment mode</li> </ul>
	<p><b><u>(ii) S\$100 Cashback</u></b></p> <ul style="list-style-type: none"> <li>• Make a new purchase of the Product with annual premium equivalent of S\$1,001 – S\$1,999</li> <li>• Only applicable to annual premium payment mode</li> </ul>

Eligible Product	Minimum Single Premium Invested	Cashback
Tiq Invest	S\$1,000	S\$10
	S\$5,000	S\$50
	S\$10,000	S\$100
	S\$20,000 and above	S\$200

**Maximum Product Cashback for Tiq Invest is capped at S\$200.**

5. **Sign-up Gift**

Customers will also be entitled to qualify for the following additional sign-up gift (“Sign-Up Gift”), provided the required criteria set out below are fulfilled:

Product (s)	Sign-up Gift
<ul style="list-style-type: none"> <li>• 3 Plus Critical Illness</li> <li>• Cancer Insurance</li> <li>• ePROTECT term life</li> <li>• DIRECT – Etiqa term life II</li> <li>• DIRECT – Etiqa whole life</li> </ul>	<p><b><u>Apple Watch SE 44mm, GPS (worth S\$432.95)</u></b></p> <ul style="list-style-type: none"> <li>• Purchase two or more of the Eligible Products, and meet the combined total annual premium of S\$2,000 and above</li> <li>• Only applicable to annual premium payment mode, which such mode has to be selected</li> </ul> <p>Customers will be automatically qualified for this Sign-up Gift if they meet the criteria above, and will not be entitled for the Cashback on the individual products.</p>
Tiq CashSaver	<p><b><u>Apple Watch SE 44mm, GPS (worth S\$432.95)</u></b></p> <ul style="list-style-type: none"> <li>• Purchase the Eligible Product and meet annual premium of S\$5,000 and above</li> <li>• Only applicable to annual premium payment mode, which such mode has to be selected</li> </ul>

6. **Voucher**

Customers who purchase the Eligible Product will be entitled to the following voucher (“Voucher”):

Eligible Product	Sign-up Gift
Tiq CashSaver	S\$50 Tiq Travel Insurance voucher

7. No promotion code is required for the Cashback, Sign-up Gift or Voucher. Customers will automatically be registered to receive the rewards when they meet the eligible criteria above.
8. The Cashback, Sign-up Gift or Voucher is not transferable, exchangeable for cash, goods and services or extendable in validity.
9. The Cashback and Voucher will be rewarded per policy purchased.
10. Eligible customers will receive the Cashback in the form of encashable TiqConnect eWallet credits withdrawable via PayNow (NRIC).

11. Eligible customers must have a TiqConnect account on Etiqa's customer portal to receive the Cashback in their eWallet.
12. The Cashback will be credited to the eligible customers' TiqConnect eWallet within 90 days from policy start date provided that the policy of the Product(s) purchased has not been cancelled or free-look rights have been exercised.
13. A redemption email for the:
  - a) Sign-up Gift will be sent to the eligible customers' email address from digital@etiqa.com.sg within 90 days from the policy start date. Any Sign-Up Gift which remained unclaimed after 30 days of notification shall be forfeited.
  - b) Voucher will be sent to the eligible customers' email address from digital@etiqa.com.sg within 60 days from the policy start date. The Voucher is only valid for 12 months from the date of notification.

The details in the redemption email shall form part of these terms and conditions. Any Sign-up Gift and Voucher

14. The use of the Sign-up Gift is subject to such other terms and conditions as may be imposed by the merchant or retailer supplying the Sign-up Gift. The Customer should check with the respective merchant/retailer for details. Etiqa makes no representation or warranty whatsoever as to the quality, merchantability or fitness for any purpose, or for the use or consumption thereof or any other implied terms or conditions with respect to any gift, including the Sign-up Gift.
15. Etiqa shall not be liable for and assumes no liability or responsibility for any of the following:
  - (a) non-performance or defects in the Sign-up Gift and/or
  - (b) any loss, damage, expense, liability and/or injury whatsoever or howsoever caused arising from the use, consumption and/or enjoyment of the Sign-up Gift. Any such dispute relating to the Sign-up Gift should be resolved directly with the merchant/retailer and Etiqa shall have no liability with regard to such dispute.
16. This Promotion is not valid for customers who have cancelled or free-look existing policy / policies with Etiqa within the last 14 days.
17. This Promotion is not valid in conjunction with any on-going existing insurance promotions, coupons, staff discounts and privileges, unless otherwise stated.
18. Should the customers cancel their policy of the Product(s) purchased after the Cashback, Sign-up Gift or Voucher have been issued, Etiqa is entitled to deduct an equivalent amount of the Cashback, Sign-up Gift or Voucher value from the refund amount of the policy, provided no claims have been made under the policy.
19. Customers who have an existing renewal insurance policy which is due for renewal, and chooses not to renew/cancel/lapsed the policy in order to sign-up for a new policy during Campaign and Campaign Period, will not be qualified for the Discount and/or Cashback, and/or Sign-up Gift and/or Voucher.
20. Existing terms and conditions for the Eligible Products apply.

21. The policies are protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact us or visit the Life Insurance Association (LIA) or SDIC websites ([www.lia.org.sg](http://www.lia.org.sg) or [www.sdic.org.sg](http://www.sdic.org.sg)).
22. Etiqa reserves the right to amend these terms and conditions at any time at our sole discretion, including changing the terms or terminating the Promotion at any point in time before the stated Promotion Period without prior notice, by posting such amendment(s) to <https://www.tiq.com.sg>.
23. In the event of any inconsistency between these terms and conditions and any advertising, publicity, brochure, marketing or other materials relating to or in connection with the Promotion, these terms and conditions shall prevail.
24. By participating in the Promotion, the Customer agrees to release and hold Etiqa harmless from any and all liability whatsoever for any injuries, losses or damages of any kind to any person or property arising from or in connection with, either directly or indirectly the participation in the Promotion.
25. Etiqa shall not be liable for and assumes no liability or responsibility for any of the following: (a) non-performance or defects in the Sign-up Gift and/or (b) any loss, damage, expense, liability and/or injury whatsoever or howsoever caused arising from the use, consumption and/or enjoyment of the Sign-up Gift. Any such dispute relating to the Sign-up Gift should be resolved directly with the merchant/retailer and Etiqa shall have no liability with regard to such dispute.
26. Notwithstanding anything herein, Etiqa has the absolute discretion to determine the eligibility of any person to participate in the Promotion.
27. If Etiqa subsequently determines that a person is in fact not eligible to participate in this Promotion, for any reason whatsoever, Etiqa may at its discretion, disqualify that person and claw back/cancel the Sign-up Gift without prior notice.
28. Etiqa may at its sole discretion at any time change the terms of the Promotion, or substitute or replace the Promotion with any other prize of equal or higher value, without prior notice.
29. The terms and conditions of the Promotion shall be governed by and interpreted in accordance with Singapore law. The courts of Singapore shall have exclusive jurisdiction over any disputes arising from the terms and conditions, including the validity and enforceability thereof.
30. By participating in the Promotion, the Customer consent to Etiqa and its related, its agents, authorized service providers and marketing partners collecting, using or disclosing and/or processing their personal data, for the purpose to evaluate their proposal form and to provide the product and services which they are applying for and such other purposes as stated in Etiqa's Data Protection and Privacy Statement on Etiqa's website, which the Customer confirmed that they have read and understood.

The Customer confirm and agree that their consents herein supplement but do not supersede or replace any other consents which they may have previously provided to Etiqa, and are additional to any rights which Etiqa may have at law to collect, use or disclose their personal data, with or without their consent, to the extent permitted under applicable law.

In addition, where personal data of any person is disclosed by the Customer, the Customer further confirm and represent that they have obtained the consent of the individual concerned for the purposes, unless such consent is not required under applicable laws.

31. A person who is not a party to these Promotion Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act 2001, to enforce any of these Terms and Conditions.

**Important notes:**

This policy is underwritten by Etiqa Insurance Pte. Ltd. This content is for reference only and is not a contract of insurance. Full details of the policy terms and conditions can be found in the policy contract. The information contained on this product advertisement is intended to be valid in Singapore only and shall not be construed as an offer to sell or solicitation to buy or provision of any insurance product outside Singapore. You should seek advice from a financial adviser before deciding to purchase the policy. If you choose not to seek advice, you should consider if the policy is suitable for you. This policy is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact us or visit the Life Insurance Association (LIA) or SDIC websites ([lia.org.sg](http://lia.org.sg) or [www.sdic.org.sg](http://www.sdic.org.sg)).

Information is correct as of 17 September 2024.

This advertisement has not been reviewed by the Monetary Authority of Singapore.