



Terms and Conditions
Tiq Personal Accident Telesales
Lucky Draw Campaign 2023

1. This Tiq Personal Accident Telesales Lucky Draw Campaign 2023 (“Promotion and Lucky Draw”), organised by Tiq by Etiqa Insurance Pte. Ltd. (“Etiqa”), is valid from **01 November 2023** to **31 December 2023** (“Lucky Draw Period”).
2. This Promotion and Lucky Draw is open to all Singapore citizen(s), Singapore Permanent Resident(s) and Foreigner(s) with valid Work Pass, Student Pass, Dependant’s Pass or Long-Term Visit Pass.
3. Employees of Etiqa are not eligible to participate in this Promotion and Lucky Draw.
4. This Promotion and Lucky Draw is only applicable for customer who is contacted via telephone/mobile by an Etiqa Telesales Officer and purchases the Tiq Personal Accident insurance (“Product”) during the Lucky Draw Period. Customers under this Promotion and Lucky Draw will be entitled to a discount if they purchase the Product and stand a chance to win a Dyson V8 Slim™ Fluffy.

Product	Promotion Code	Promotion and Lucky Draw	
		(i) Discount	(ii) Lucky Draw Chance
Tiq Personal Accident	TIQTSPA	35%	One (1) chance per policy

5. Discount

- a. Customers will need to enter the applicable Promotion Code in the promotion code field at the quotation page for the purchase of the Product to enjoy the Discount. Etiqa reserves the right to disqualify any entry that does not have the correct Promotion Code entered.
- b. The Promotion Code and Discount are not transferable, exchangeable for cash, goods and services or extendable in validity.

6. Lucky Draw Prizes (“Prizes”)

- a) To qualify for the Lucky Draw (“Qualifying Customer”):
 - (i) the customer must purchase the Product during or after contacted by an Etiqa Telesales Officer during the Lucky Draw Period; and
 - (ii) the policy must not have been cancelled with premiums refunded to the customer as at the Lucky Draw Date (as defined herein).
- b) A Qualifying Customer will obtain one (1) lucky draw chance for each policy purchased during the Lucky Draw Period.



7. Conduct of the Lucky Draw and Redemption of Prizes

- a) There will be a total of four (4) Dyson V8 Fluffy Slim worth \$509 (“Prize”) available for the Lucky Draw.
- b) Each Winner will be entitled to one (1) Prize. There will be two (2) Prizes available during each Lucky Draw Date (as defined herein).
- c) The Lucky Draw will be conducted on the respective dates detailed in the table below (“Lucky Draw Date”) between 9am to 6pm at Etiqa’s Office at One Raffles Quay, #22-01 North Tower, Singapore 048583 using an online software/tool/application which will select the Winner at random based on the number of chances a Qualifying Customer has accumulated.
- d) Winners will be notified via email within seven (7) days from the Lucky Draw Date using the email address provided to Etiqa at the point of purchase of the Product. Etiqa shall not be liable for late, lost, misdirected or unsuccessful efforts to contact and notify the Prize winners.
- e) Redemption details for the Prize will be sent by email within seven (7) working days after the date of the notification email. The redemption details shall form part of these terms and conditions.
- f) Etiqa may use a third-party vendor for the Prize redemption for this Lucky Draw. Your relevant personal data will be shared with the third-party vendor and their subcontractors (if any), for this purpose.
- g) The Winner will be determined by Etiqa based on the results of the applicable online software/tool/application, which shall be final. Any Prizes which are not won or remain unclaimed after two months of notification shall be forfeited.
- h) The Prizes are non-refundable, non-transferable nor exchangeable for credit or for any other items.

Draw(s)	Policy Purchased Period	Lucky Draw Date	Lucky Draw Prize
1	1 November to 30 November 2023	19 Dec 2023	1x Dyson V8 Fluffy Slim worth \$509
2	1 December to 31 December 2023	16 Jan 2024	(2 lucky winners will be selected for each Draw)

- 8. This Promotion and Lucky Draw is not valid for customers who have cancelled existing policy/policies with Etiqa within the last 14 days.
- 9. This Promotion and Lucky Draw is not valid in conjunction with any on-going existing insurance promotions, coupons, staff discounts and privileges, unless otherwise stated.
- 10. Existing terms and conditions for the Products apply.
- 11. The policies are protected under the Policy Owners’ Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact us or visit the General Insurance Association (GIA) or SDIC websites (www.gia.org.sg or www.sdic.org.sg).
- 12. Etiqa reserves the right to amend these terms and conditions at any time at our sole discretion, including changing the terms or terminating the Lucky Draw at any point in time before the stated Lucky Draw Period without prior notice, by posting such amendment(s) to <https://tiq.com.sg>.



13. By participating in the Promotion and Lucky Draw, the customer consent to Etiqa and its related, its agents, authorised service providers and marketing partners collecting, using or disclosing and/or processing their personal data, for the purpose to evaluate their proposal form and to provide the product and services which they are applying for and such other purposes as stated in Etiqa's Data Protection and Privacy Statement on Etiqa's website, which the customer confirmed that they have read and understood. The customer confirm and agree that their consents herein supplement but do not supersede or replace any other consents which they may have previously provided to Etiqa, and are additional to any rights which Etiqa may have at law to collect, use or disclose their personal data, with or without their consent, to the extent permitted under applicable law.
14. In addition, where personal data of any person is disclosed by the customer, the customer further confirm and represent that they have obtained the consent of the individual concerned for the purposes, unless such consent is not required under applicable laws.
15. In the event of any inconsistency between these terms and conditions and any advertising, publicity, brochure, marketing or other materials relating to or in connection with the Promotion and Lucky Draw, these terms and conditions shall prevail.
16. By participating in the Promotion and Lucky Draw, the Customer agrees to release and hold Etiqa harmless from any and all liability whatsoever for any injuries, losses or damages of any kind to any person or property arising from or in connection with, either directly or indirectly the participation in the Promotion and Lucky Draw.
17. Notwithstanding anything herein, Etiqa has the absolute discretion to determine the eligibility of any person to participate in the Promotion and Lucky Draw.
18. If Etiqa subsequently determines that a person is in fact not eligible to participate in this Promotion and Lucky Draw, for any reason whatsoever, Etiqa may at its discretion, disqualify that person and claw back/cancel the Prize won without prior notice.
19. Etiqa makes no representation or warranty whatsoever as to the quality, merchantability or fitness for any purpose, or for the use or consumption thereof or any other implied terms or conditions with respect to any Prizes.
20. Etiqa shall not be liable for and assumes no liability or responsibility for any of the following: (a) non-performance or defects in the Prize and/or (b) any loss, damage, expense, liability and/or injury whatsoever or howsoever caused arising from the use, consumption and/or enjoyment of the Prize. Any such dispute relating to the Prizes should be resolved directly with the merchant/retailer and Etiqa shall have no liability with regard to such dispute.
21. Etiqa may at its sole discretion at any time change the terms of the Promotion and Lucky Draw, or substitute or replace the Prizes with any other prize of equal or higher value, without prior notice
22. Etiqa's decision on all matters relating to or in connection with the Promotion and Lucky Draw, including awarding of the Prizes to participants, shall be final and binding on all Customers and all parties concerned. Etiqa is not obliged to give any reason or enter into any correspondence with any person concerning the Promotion and Lucky Draw.
23. The terms and conditions of the Promotion and Lucky Draw shall be governed by and interpreted in accordance with Singapore law. The courts of Singapore shall have exclusive jurisdiction over any disputes arising from the terms and conditions, including the validity and enforceability thereof.



24. A person who is not a party to these Promotion and Lucky Draw Terms and Conditions has no right under the Contracts (Rights of Third Parties) Act 2001, to enforce any of these Terms and Conditions.

All information is correct as of 1 November 2023