



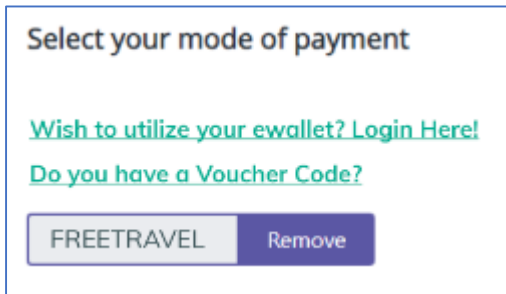
## Frequently Asked Questions Tiq Travel Insurance FREE TRAVEL Campaign 2023

### 1) What is the Free Travel Insurance campaign?

We are giving out limited number of voucher codes (worth S\$30 each) on daily basis. You can use the voucher code to offset the premium amount of your Tiq Travel Insurance policy.

### 2) What is the voucher code to be used?

The voucher code is **FREETRAVEL**. Simply apply **FREETRAVEL** on the “Voucher Code” field at the payment page.



### 3) How do I qualify for the free travel insurance?

You must be a new customer in order to be eligible to redeem for the Free Travel Insurance. New customer would mean that you have not purchased any products via [www.tiq.com.sg](http://www.tiq.com.sg) or [www.etiqa.com.sg](http://www.etiqa.com.sg) before.

### 4) Is the voucher code stackable with ongoing promotion?

Yes the voucher code can be used in conjunction with any promo code that you have.

Here is an illustration:-

Current Promotion: 40% off single trip plan  
Current Promo Code: TRAVELNOW  
Voucher Code: FREETRAVEL (worth S\$30)

#### Scenario 1

The Voucher Code has a value of S\$30, so if your premium (after discount) is S\$30 and below, you will not have to make any payment.

Premium (before discount)	S\$40
Premium (after discount upon applying promo code TRAVELNOW)	S\$24
Total Premium (after applying voucher code FREETRAVEL)	S\$0



### **Scenario 2**

In this scenario, the premium (after discount) is above S\$30, you will need to make the remaining S\$30 via credit/ debit card.

<b>Premium (before discount)</b>	S\$100
<b>Premium (after discount upon applying promo code TRAVELNOW)</b>	S\$60
<b>Total Premium (after applying voucher code FREETRAVEL)</b>	S\$30

- 5) **If my premium amount (after discount) is less than the value of the voucher code (S\$30), will I get a refund for the unused value?**

No, you will not get any refund on the unused value of the voucher code.

- 6) **Can I redeem the voucher code more than once?**

No, each new customer is eligible to redeem the voucher code for 1 time only.

- 7) **Will I get any refund if I were to cancel my policy?**

The value of the voucher code is non-refundable.

### **Scenario 1**

In this scenario, there will not be any refund made to you should you cancel the policy.

<b>Premium (before discount)</b>	S\$40
<b>Premium (after discount upon applying promo code TRAVELNOW)</b>	S\$24
<b>Total Premium (after applying voucher code FREETRAVEL)</b>	S\$0

### **Scenario 2**

In this scenario, you will be refunded S\$30 as that is the amount that you have paid via credit/ debit card.

<b>Premium (before discount)</b>	S\$100
<b>Premium (after discount upon applying promo code TRAVELNOW)</b>	S\$60
<b>Total Premium (after applying voucher code FREETRAVEL)</b>	S\$30

- 8) **Can I share this Free Travel Insurance campaign with my family and friends and get them to insert my referral code during the redemption?**

Yes feel free to share this with your family and friends! If they are new customers as verified by us, you will be entitled to receive the referral fees in appreciation for spreading the good deal!

Information is accurate as of 17 August 2023.