

Frequently Asked Questions (FAQ) Tiq Super Saver Promotion – May to June 2023

1. When is this Tiq Super Saver Promotion happening?

This Tiq Super Saver Promotion (“Promotion”) is valid from **2 May to 18 June 2023**.

2. Who is eligible for this Promotion?

This Promotion is only applicable for new business signups during the Promotion period.

3. How do customers enjoy the Promotion and do they need to enter any Promo Code?

Customers can proceed with online application www.tiq.com.sg or via the **Tiq by Etiqa mobile app** during the Promotion Period. Please refer to <https://www.tiq.com.sg/promotion/tss2023/> for more details and key in the Promo Code where applicable to enjoy the Discount, Additional Cashback and/or Rewards Points.

4. How and when will customers receive the Additional Cashback and Rewards Points?

- **The Additional Cashback and/or Rewards Points will be credited to the eligible customers’ TiqConnect eWallet within 4 weeks from 30 June 2023** provided that the policy of the Product(s) purchased (except for Private Car Insurance and Maid Insurance) has not been cancelled or free-look rights have been exercised.
- **The Additional Cashback and/or Rewards Points for ePROTECT *maid* Insurance and Private Car Insurance will be credited to the eligible customers’ TiqConnect eWallet within 90 days from the policy start date**, provided policy has not been cancelled or free-look rights have been exercised.

5. How many Rewards Points will a customer receive if purchase is made via Tiq by Etiqa mobile app?

For example:

- **If first purchase is Tiq Travel Insurance**, customer will get **100 points**.
If subsequent purchase is Tiq Travel Insurance, customer will get **200 points**.
- **If first purchase is Tiq Travel Insurance**, customer will get **100 points**.
If subsequent purchase is Tiq Home Insurance, customer will get **500 points**.
- Depending on Customer’s transaction history, if the purchase is made via Tiq by Etiqa mobile app during Tiq Super Saver promotion, they will get up to 10x Rewards Points based on column (A) or (B).
- For example, **if the customer’s second Tiq Travel Insurance purchase is made via Tiq by Etiqa mobile app**, they will receive **5 x 200 = 1,000 points**.

Policy	(A) Points Earned (On Your First Purchase)	(B) Points Earned (On Your Second New Purchase or Renewal)
Tiq Travel Insurance	100	200
Tiq Home Insurance	100	500
ePROTECT <i>maid</i>	100	200
Private Car Insurance	100	200
ePROTECT <i>motorcycle</i>	100	200
Tiq Personal Accident	100	200
ePROTECT <i>personal mobility</i>	100	200
Cancer Insurance	100	\$1 = 3 points
3 Plus Critical Illness	100	\$1 = 3 points
ePROTECT term life / DIRECT – Etiqa term life	100	\$1 = 3 points
Personal Cyber Insurance	100	200

All points earned are valid only for online Etiqa customers. [T&Cs apply](#).

6. Is this Tiq Super Saver Promotion applicable for existing in-force customers?

Our Etiqa Rewards Points is applicable for existing in-force customers. However, the Additional Cashback is applicable only for new-to-product customers (new business purchases).

7. Can customers due for renewal enjoy this Promotion?

Customers due for renewal will not be able to enjoy the Additional Cashback awarded, but they can still earn our Etiqa Rewards Points.

8. Can customers’ cancel or free-look existing policy and enjoy this Promotion?

No. Unfortunately, this promotion is not valid for customers who have cancelled or free-looked existing policy/policies with Etiqa Insurance Pte. Ltd. (“Etiqa”) within 14 days of policy application.

9. Can this Promotion be stacked or combined with other promotions?

Yes. This promotion can be stacked with our referral programme <https://www.tiq.com.sg/promotion/refer-and-earn/>. In order to earn the Referral fee, Referee has to be a new customer to Etiqa or Tiq without prior purchases made.

Information is correct and updated as of 2 May 2023.