

Prepared on: 10/2/2022

This Product Highlights Sheet is an important document.

- It highlights the key terms and risks of this ILP sub-fund and complements the Prospectus¹ and Product Summary.
- It is important to read the Product Summary and Prospectus before deciding whether to purchase units in the ILP sub-fund. If you do not have a copy, please contact us to ask for one.
- You should not invest in the ILP sub-fund if you do not understand it or are not comfortable with the accompanying risks.

### UNITED SGD MONEY MARKET FUND

<b>Product Type</b>	ILP sub-fund	<b>Launch Date</b>	10 Marc	rh 2022	
1 Todace Type	(Excluded Investment Products)	Launen Date	10 March 2022		
Fund manager of the Packaged fund	UOB Asset Management Ltd	Custodian	State Street Bank and Trust Company, Singapore Branch		
ILP sub-fund manager	UOB Asset Management Ltd				
Capital Guaranteed	No	Dealing Frequency	Every Business Day		
Name of Guarantor	Not applicable	Expense Ratio for FY ended 30 June 2021	Class B SGD: 0.32%		
	ILP SUB-FUND SU	JITABILITY			
The ILP sub-fur seek a return and are comforta	P SUB-FUND SUITABLE FOR?  Ind is only suitable for investors who:  I which is comparable to that of Singapore  I which is comparable to that of singapore	ng in a money mark	et fund.	Refer to paragraph 3 of Appendix 1 of the Prospectus <sup>1</sup> for information on ILP sub-fund suitability.	
	KEY FEATURES OF TH	E ILP SUB-FUND	)		
You are investi umbrella unit tr which is compa  There is current	and 2 of Appendix 1 of the Prospectus for information on features of the ILP sub-fund				
	Investment S				
denominated hideposits worldwith financial Treasury bills. denominated in The ILP sub-furwhich includes This is comple economic and nand country/sec.  The ILP sub-Furul alcohol manufatobacco sectors.  The ILP sub-furul positions or for Units are EIP. engage in any trule ILP sub-fund is	nd will not invest in the following sector cturing and retailing, gambling, militar	market instrument corporate bonds, of the commercial paper to fully hedge not mental bottom-up reality and security stategy which covers hagement, currency as as classified by the cy-related, pork-related pork-related in the Code. It invest in any protect to be regarded as Equits benchmark (3M)	ts, and leposits ers and on-SGD esearch ructure. macro-overlay e GICS: ted and existing duct or IP. The	Refer to paragraph 2 of Appendix 1 of the Prospectus for information on the investment strategy of the ILP sub-fund	

<sup>1</sup>The Prospectus is available from the Manager (whose operating address is at 80 Raffles Place, 3rd Storey, UOB Plaza 2, Singapore 048624), through us or through their authorised agents or distributors during their respective business hours, or through the Manager's website at uobam.com.sg.

<sup>&</sup>lt;sup>2</sup>See the Appendix: Glossary of Terms



Parties Involved				
WHO ARE YOU INVESTING WITH?	Refer to paragraphs 2			
WHO ARE TOO INVESTING WITH:	and 3 of the			
• Investment-Linked Plan Provider is Etiqa Insurance Pte. Ltd.	Prospectus for			
• The fund manager of the Portfolio Fund is UOB Asset Management Ltd.	information on these			
The ILP sub-fund manager is UOB Asset Management Ltd.	entities and what			
• The Custodian is State Street Bank and Trust Company, Singapore Branch.	happens if they become insolvent.			
WEN BYONG	become insorvent.			
KEY RISKS	D. C			
WHAT ARE THE KEY RISKS OF THIS INVESTMENT?	Refer to paragraph 7			
The value of the ILP sub-fund and its distributions (if any) may rise or fall. These risk	of the Prospectus and			
factors may cause you to lose some or all of your investment:	paragraph 5 of Appendix 1 of the			
lactors may cause you to lose some of all of your investment.	Prospectus for			
	information on risks			
	of the product.			
Market and Credit Risks	or the product.			
You are exposed to market risk				
• Prices of the securities that the ILP sub-fund invests in may be affected by changes				
in economic conditions, interest rates and the market's perception of the securities,				
which in turn may affect the value of your investment.				
You are exposed to fixed income and debt securities risks.				
• Adverse changes in the financial condition of the issuer of fixed income or debt				
securities invested in, or in general economic conditions, or both, or an unanticipated				
rise in interest rates, may increase the potential for default by the issuers of these				
securities. Interest rate fluctuations may affect the price of a debt security. A change				
in the credit rating of a debt security as a result of any of the above factors can affect				
that security's liquidity and therefore have an impact on the value of your				
investment.				
Liquidity Risks				
The ILP sub-fund is not listed and you can redeem only on Dealing Days.				
• There is no secondary market for the ILP sub-fund. All redemptions should be				
submitted through Singtel DASH mobile application.				
You are exposed to liquidity risks in the ILP sub-fund's investments.				
• Investments by the ILP sub-fund in some Asian and/or emerging markets often				
involve a greater degree of risk due to the nature of such markets which do not have				
fully developed services such as custodian and settlement services. There may be a				
greater degree of volatility in such markets because of the speculative element,				
significant retail participation and lack of liquidity.				



### **Product-Specific Risks**

### You are exposed to foreign exchange / currency risk.

- Where investments are denominated in a currency that is different from the currency of denomination of the ILP sub-fund or the relevant Class, fluctuations of the exchange rates of such currencies against the currency of the ILP sub-fund or Class may affect the value of Units. The ILP sub-fund manager may hedge the foreign currency exposure of the ILP sub-fund or Class and may adopt an active or passive currency management approach. Foreign currency exposure may not be fully hedged depending on circumstances of each case, including the outlook, hedging costs and market liquidity of the relevant currency.
- Where a Class is not denominated in SGD, changes in the exchange rate between SGD and the Class currency may adversely affect the value of the Units of such Class, as expressed in the Class currency.
- Hedged Classes: In the case of Hedged Classes, the ILP sub-fund manager currently adopt a passive hedging policy. Notwithstanding the above, ILP sub-fund manager retain the discretion to adopt any other hedging policy as they may determine from time to time. There can be no guarantee that the hedging strategy applied in a Hedged Class will entirely eliminate the adverse effects of changes in exchange rates.

### You are exposed to interest rate risk.

Interest rates are determined by factors of supply and demand in the international
money markets which are influenced by macroeconomic factors, speculation and
central bank and government intervention. Fluctuations in interest rates of the
currencies in which investments of the Fund are denominated or fluctuations in
interest rates of the currencies in which the underlying assets comprised in the
investments of the ILP sub-fund are denominated may affect the value of the ILP
sub-fund.

### You are exposed to default and insolvency risk for bank deposits.

Adverse changes in the financial conditions of financial institutions, or in general
economic conditions, or both, may impair their ability to make payments of interest
on deposits made by the ILP sub-fund or to return the principal, or cause them to
default on their obligations.

# You are exposed to liquidity risk for bank deposits.

• Premature withdrawals by the ILP sub-fund of term or fixed deposits (e.g. to fund a large realisation request) may be subject to early withdrawal charges or deductions, which will be borne by the ILP sub-fund.

# You are exposed to single country, sector and regional risk.

• While concentrated exposure may present greater opportunities and potential for capital appreciation, it may be subject to higher risks as there may be less diversification than a global portfolio.

### You are exposed to the risk of using rating agencies and other third parties.

- Credit ratings relied on for the purposes of investment by the ILP sub-fund are not a guarantee of quality and may not always be accurate or reliable, which may potentially cause losses. A ratings downgrade could decrease the value and liquidity of the relevant security.
- The ILP sub-fund manager may rely, without independent investigation, upon pricing information and valuations furnished by third parties, including pricing services and independent brokers/dealers, whose accuracy depends on their methodology, due diligence and timely response to changing conditions.

# You are exposed to derivatives risks.

• An investment in a FDI (including foreign exchange forward contracts) may require the deposit of an initial margin and additional deposit of margin on short notice if the market moves against the investment position. If the required margin is not provided in time, the investment may be liquidated at a loss. Therefore, it is essential that investments in FDIs are monitored closely. The ILP sub-fund manager have controls for investments in FDIs and have in place systems to monitor the FDI positions of the ILP sub-fund.

#### You are exposed to the risk of historical pricing.

• Units in the ILP sub-fund are issued and realised based on historical prices, which may not reflect the actual NAV of the units as at the date of issue or realisation.

You should be aware that the ILP sub-fund may be exposed to other risks of an exceptional nature from time to time.



### **FEES AND CHARGES**

# WHAT ARE THE FEES AND CHARGES OF THIS INVESTMENT?

You will need to pay the following fees and charges.

Payable directly by You

Fund Switch Charge Currently Nil

Payable by the ILP sub-fund from invested proceeds

The ILP sub-fund will pay the following fees and charges to the fund manager, ILP sub-fund manager, Trustee and other parties:

Management Charge	0.75% per annum of Account value through		
	cancelling of units.		
Fund Management Fee	1.19% (max 4%) of the Account value per		
	annum.		

These fees and charges are not guaranteed. We may change the fees and charges or introduce new fees and charges as long as they will not exceed the maximum limit stated in the Product Summary or Fund Factsheet. We will give You written notification thirty (30) days before We make the change.

Refer to section "Fees and Charges" stated in Product Summary for more information.

# VALUATIONS AND EXITING FROM THIS INVESTMENT

### HOW OFTEN ARE VALUATIONS AVAILABLE?

Valuations are available on each Business Day. The subscription and redemption prices are published in <a href="www.tiq.com.sg">www.tiq.com.sg</a> / <a href="www.tiq.com.sg">www.etiqa.com.sg</a>.

# HOW CAN YOU EXIT FROM THIS INVESTMENT AND WHAT ARE THE RISKS AND COSTS IN DOING SO?

- You can exit the Portfolio any time by submitting a surrender / withdrawal request via the Singtel DASH mobile application.
- You may return this policy for cancellation within fourteen (14) days after You receive the policy document, for any reason. We will refund You the Premiums You have paid less any change in the unit price(s) of the Portfolio and any costs incurred by Us in assessing the risk under the policy, such as payments for medical check-up and other expenses. Any partial withdrawal(s) previously paid to You under this policy will also be deducted.
- Should the free look request be received before 3 p.m. (Singapore time), We will use the unit price for the current Business Day or else it will be based on the unit price on the next Business Day. In the event that the Account value of the Portfolio of Your policy is more than the Premium paid, We will only refund the Premium paid.
- If the redemption request is received by Us before 3 p.m. (Singapore time) on a Business Day, the redemption request will be taken to have been received on that Business Day and You will receive that Business Day's redemption price and subject to the ILP sub-fund manager's pricing policy. If You miss the cut-off time, Your order will be based on the next Business Day's redemption price.
- The following example illustrates the amount of redemption proceeds You will receive based on a redemption of 1,000 units and a notional redemption price of S\$0.95\*:

Number of units		Redemption	Gross	Net
to be Redeemed		Price	Redemption	Redemption
			Proceeds	Proceeds
1,000	X	S\$0.95	= S\$950	= S\$950

<sup>\*</sup> The actual redemption price of the units will fluctuate according to the net asset value of the units.

# **CONTACT INFORMATION**

# **HOW DO YOU CONTACT US?**

You may email Us at <a href="mailto:customer.service@etiqa.com.sg">customer.service@etiqa.com.sg</a> or contact Our Etiqa Customer Care Hotline +65 6887 8777

Customer Service Centre: One Raffles Quay, #22-01 North Tower, Singapore 048583 Monday – Friday, 8.30am – 5.30pm (excluding Public Holidays) Refer to "Pricing and Dealing Deadlines", "Settlement for Redemption" and "Free Look Period" stated in Product Summary for further information.



### APPENDIX: GLOSSARY OF TERMS

### **Business Day**

: A day (other than Saturday, Sunday or a gazetted public holiday) on which commercial banks are open for business in Singapore, or any other day as the Managers and the Trustee may agree in writing.

Class

: Any class of Units in the Sub-Fund which may be designated as a class distinct from another class in the Sub-Fund as may be determined by the Managers from time to time. Important Note: the Managers intend to standardise the naming convention of the classes of units of their collective investment schemes and accordingly, the Classes will be renamed as follows with effect from such date as the Managers and the Trustee may agree (the new Class names will be reflected in the monthly statement sent to you at the relevant time):

"Class B SGD" will be renamed as "Class B SGD Acc"

Code

: Code on Collective Investment Schemes issued by the Monetary Authority of Singapore, as amended from time to time. The latest version is available at www.mas.gov.sg.

**Dealing Day** 

: In connection with the issuance, cancellation, valuation and realisation of Units, generally every Business Day. The Managers may change the Dealing Day after consulting the Trustee, provided that, if the Trustee so requires, the Managers will give reasonable notice of such change to all affected holders on terms approved by the Trustee.

If on any day which would otherwise be a Dealing Day:

(a) one or more recognised markets on which investments of the relevant Sub-Fund are quoted, listed or dealt in are not open for normal trading; and/or

(b) one or more underlying entities of the Sub-Fund do not carry out valuation or dealing,

and which affect investments of the Sub-Fund having in aggregate values amounting to at least 50% of the value of the assets of the Sub-Fund (as at the relevant Valuation Point), the Managers may determine that that day shall not be a Dealing Day for the Sub-Fund.

EIP

: Excluded Investment Products. EIP are defined:

(a) as such under the Notice on the Sale of Investment Products issued by the Monetary Authority of Singapore; and

(b) as "prescribed capital markets products" under the Securities and Futures (Capital Markets Products) Regulations 2018.

**FDIs** : Financial derivative instruments.

GICS : Global Industry Classification Standards.

**ILP** : means investment linked policy.

Hedged Class : A Class to which the currency hedging strategy as described under the heading "Hedged Classes" in paragraph 7.1(b) of the Prospectus is applied.

High quality

: A "high quality" debt security or money market instrument is one which is defined as such under Appendix 2 of the Code. Currently, the Code defines a "high quality" debt security or money market instrument as one:

- i) with either a minimum short-term rating of F-2 by Fitch, P-2 by Moody's or A-2 by Standard and Poor's, or where it only has a long-term rating, such a rating of A by Fitch, A by Moody's or A by Standard and Poor's (including such sub-categories or gradations therein);
- ii) issued by supranational agencies or other foreign entities and rated other than by the credit rating organisations specified in sub-paragraph (i), for which the Managers have satisfied the Trustee that the quality of the debt security or money market instrument is comparable to those with the ratings specified in sub-paragraph (i); or
- iii) issued by a Singapore entity, including the Singapore Government and statutory boards, and is not rated, for which the Managers have satisfied the Trustee that the quality of the debt security or money market instrument is comparable to those with the ratings specified in sub-paragraph (i) above.

**NAV** : Net asset value.

**SGD** : Singapore dollar.

Units : Units of the ILP sub-fund, the relevant Class or all Classes within the ILP sub-fund (as the



case may be).

**USD** : United States dollar.

Valuation Point : The close of business of the last relevant market on the Business Day preceding the relevant

Dealing Day on which the NAV of the Sub-Fund or Class is to be determined or such other time on the relevant Dealing Day or such other day as the Managers may determine with the prior approval of the Trustee who shall determine if the relevant holders should be

informed of such change.

We / Our / Us Etiqa Insurance Pte. Ltd. (Company Registration No. 201331905K).

You / Your : Life Insured



Prepared on: 10/2/2022

strategy of the ILP

sub-fund

This Product Highlights Sheet is an important document.

- It highlights the key terms and risks of this ILP sub-fund and complements the Prospectus<sup>1</sup> and Product Summary.
- It is important to read the Product Summary and Prospectus before deciding whether to purchase units in the ILP sub-fund. If you do not have a copy, please contact us to ask for one.
- You should not invest in the ILP sub-fund if you do not understand it or are not comfortable with the accompanying risks.

### UNITED SINGAPORE BOND FUND

	UNITED SINGAPOR	KE BOND FUND		
<b>Product Type</b>	ILP sub-fund (Excluded Investment Products)	<b>Launch Date</b>	10 March 2022	
Fund manager of the Packaged fund	UOB Asset Management Ltd	Custodian	State Street Bank and Trust Company, Singapore Branch	
ILP sub-fund manager	UOB Asset Management Ltd			
Capital Guaranteed	No	Dealing Frequency	·	usiness Day
Name of Guarantor	Not applicable	Expense Ratio for FY ended 30 June 2021	Class A SGD Acc: 0.77% Class A SGD Dist: 0.73%	
	ILP SUB-FUND S	UITABILITY		
The ILP sub-fur seek to max are comforta in SGD-den Singapore, c  An investment in an investment port	P SUB-FUND SUITABLE FOR?  Ind is only suitable for investors who:  It imise returns over the longer term; and able with the volatility and risks of a so ominated bonds and foreign currency-dof all maturities.  The ILP sub-fund should not constitute folio.  KEY FEATURES OF TOU INVESTING IN?	enominated bonds is a substantial propo	ssued in	Further Information Refer to paragraph 4 of Appendix 1 of the Prospectus¹ for further information on ILP sub-fund suitability.  Refer to paragraphs 2
<ul> <li>You are investing in a ILP sub-fund constituted in Singapore whose investment</li> <li>and 5 of Appendix of the Prospectus for</li> </ul>				and 5 of Appendix 1 of the Prospectus for further information on features of the ILP
Investment Strategy				
assessment of the direction of inte	t process is principally driven by the fundamental factors which they concrest rates. The process involves a top denalysis to arrive at the final asset allocated	sider to be importan	t to the	Refer to paragraphs 2 and 3 of Appendix 1 of the Prospectus for further information on the investment

<sup>1</sup>The Prospectus is available from the Manager (whose operating address is at 80 Raffles Place, 3rd Storey, UOB Plaza 2, Singapore 048624), through us or through their authorised agents or distributors during their respective business hours, or through the Manager's website at uobam.com.sg.



- The ILP sub-fund may use or invest in FDIs for the purposes of hedging existing positions in a portfolio, efficient portfolio management or a combination of both purposes.
- Units are Excluded Investment Products. Accordingly, the ILP sub-fund will not invest in any product or engage in any transaction which may cause the Units not to be regarded as Excluded Investment Products.
- The ILP sub-fund is actively managed with reference to its benchmark (as set out in the Prospectus), which is used for performance comparison purposes. The benchmark is neither used as a constraint on how the ILP sub-fund's portfolio is to be constructed nor set as a target for the ILP sub-fund's performance to beat.

### **Parties Involved**

### WHO ARE YOU INVESTING WITH?

- Investment-Linked Plan Provider is Etiqa Insurance Pte. Ltd.
- The fund manager of the Portfolio Fund is UOB Asset Management Ltd
- The ILP sub-fund manager is UOB Asset Management Ltd.
- The Custodian is State Street Bank and Trust Company, Singapore Branch.

Refer to paragraphs 2, 3 and 21.4 of the Prospectus for further information on these entities and what happens if they become insolvent.

# KEY RISKS

# WHAT ARE THE KEY RISKS OF THIS INVESTMENT?

The value of the ILP sub-fund and its distributions (if any) may rise or fall. These risk factors may cause you to lose some or all of your investment:

Refer to paragraph 9 and paragraph 6 of Appendix 1 of the Prospectus for information on risks of the ILP sub-fund.

### **Market and Credit Risks**

# You are exposed to market risks in the markets where the ILP sub-fund invests

• Prices of the securities that the ILP sub-fund invests in may be affected by changes in economic conditions, interest rates and the market's perception of the securities, which in turn may affect the value of your investment.

# **Liquidity Risks**

### The ILP sub-fund is not listed and you can redeem only on Dealing Days.

• There is no secondary market for the ILP sub-fund. All redemptions should be submitted through Singtel DASH mobile application.

### You are exposed to liquidity risks in the ILP sub-fund's investments.

• Investments by the ILP sub-fund in some Asian and/or emerging markets often involve a greater degree of risk due to the nature of such markets which do not have fully developed services such as custodian and settlement services. There may be a greater degree of volatility in such markets because of the speculative element, significant retail participation and lack of liquidity.

# **Product-Specific Risks**

# You are exposed to foreign exchange / currency risk.

• Where investments are denominated in currencies other than SGD (the denomination of the ILP sub-fund), exchange rate fluctuations against the SGD may affect the value of Units. The ILP sub-fund manager may hedge the foreign currency exposure of the ILP sub-fund and may adopt an active currency management approach. Foreign currency exposure may not be fully hedged depending on the circumstances of each case, which include the outlook, hedging costs and market liquidity of the relevant currency.

#### You are exposed to political risk.

Investments by the ILP sub-fund may be adversely affected by political instability
as well as exchange controls, changes in taxation, foreign investment policies,
restrictions on repatriation and other restrictions and controls imposed by the
relevant authorities in the relevant countries.



### **Product-Specific Risks**

### You are exposed to debt securities risk.

• Investments in debt securities are subject to interest rate fluctuations and credit risks, such as risk of default by issuers. Prices of debt securities may go up or down in response to interest rate fluctuations. Adverse changes in the financial condition of the issuer of the debt securities, or in general economic conditions, or both, or an unanticipated rise in interest rates, may increase the potential for default by the issuers of these securities.

### You are exposed to single country, sector and regional risk.

• Investors should be aware that while investments in single country, single sector or regional funds may present greater opportunities and potential for capital appreciation, they may be subject to higher risks as they may be less diversified than a global portfolio.

# You are exposed to derivatives risks.

• An investment in a FDI (including foreign exchange forward contracts) may require the deposit of an initial margin and additional deposit of margin on short notice if the market moves against the investment position. If the required margin is not provided in time, the investment may be liquidated at a loss. Therefore, it is essential that investments in FDIs are monitored closely. The ILP sub-fund manager have controls for investments in FDIs and have in place systems to monitor the FDI positions of the ILP sub-fund.

### You are exposed to the risks relating to distributions.

• Dividend/interest income of the ILP sub-fund may be adversely affected by (amongst others) investee entities suffering unexpected losses and/or paying lower than expected dividends. Distributions may also be made out of capital which may amount to a reduction of part of your original investment and may result in reduced future returns to you. Payment of distributions (whether out of capital or otherwise) may have the effect of lowering the ILP sub-fund's NAV.

You should be aware that the ILP sub-fund may be exposed to other risks of an exceptional nature from time to time.

### FEES AND CHARGES

### WHAT ARE THE FEES AND CHARGES OF THIS INVESTMENT?

You will need to pay the following fees and charges.

Refer to section "Fees and Charges" stated in Product Summary for more information.

Payable directly by You

Fund Switch Charge	Currently Nil

# Payable by the ILP sub-fund from invested proceeds

The ILP sub-fund will pay the following fees and charges to the fund manager, ILP sub-fund manager, Trustee and other parties:

Management Charge	0.75% per annum of Account value through		
	cancelling of units.		
Fund Management Fee	1.19% (max 4%) of the Account value per		
	annum.		

These fees and charges are not guaranteed. We may change the fees and charges or introduce new fees and charges as long as they will not exceed the maximum limit stated in the Product Summary or Fund Factsheet. We will give You written notification thirty (30) days before We make the change.



# VALUATIONS AND EXITING FROM THIS INVESTMENT

# HOW OFTEN ARE VALUATIONS AVAILABLE?

Valuations are available on each Business Day. The subscription and redemption prices are published in <a href="https://www.tiq.com.sg">www.tiq.com.sg</a> / <a href="https://www.etiqa.com.sg">www.etiqa.com.sg</a>.

# HOW CAN YOU EXIT FROM THIS INVESTMENT AND WHAT ARE THE RISKS AND COSTS IN DOING SO?

- You can exit the Portfolio any time by submitting a surrender / withdrawal request via the Singtel DASH mobile application.
- You may return this policy for cancellation within fourteen (14) days after You receive the policy document, for any reason. We will refund You the Premiums You have paid less any change in the unit price(s) of the Portfolio and any costs incurred by Us in assessing the risk under the policy, such as payments for medical check-up and other expenses. Any partial withdrawal(s) previously paid to You under this policy will also be deducted.
- Should the free look request be received before 3 p.m. (Singapore time), We will use the unit price for the current Business Day or else it will be based on the unit price on the next Business Day. In the event that the Account value of the Portfolio of Your policy is more than the Premium paid, We will only refund the Premium paid.
- If the redemption request is received by Us before 3 p.m. (Singapore time) on a Business Day, the redemption request will be taken to have been received on that Business Day and You will receive that Business Day's redemption price and subject to the ILP sub-fund manager's pricing policy. If You miss the cut-off time, Your order will be based on the next Business Day's redemption price.
- The following example illustrates the amount of redemption proceeds You will receive based on a redemption of 1,000 units and a notional redemption price of \$\$0.95\*:

Number of units		Redemption	Gross	Net
to be Redeemed		Price	Redemption	Redemption
			Proceeds	Proceeds
1,000	X	S\$0.95	= S\$950	= S\$950

<sup>\*</sup> The actual redemption price of the units will fluctuate according to the net asset value of the units.

# **CONTACT INFORMATION**

# **HOW DO YOU CONTACT US?**

You may email Us at <a href="mailto:customer.service@etiqa.com.sg">customer.service@etiqa.com.sg</a> or contact Our Etiqa Customer Care Hotline +65 6887 8777

Customer Service Centre: One Raffles Quay, #22-01 North Tower, Singapore 048583 Monday – Friday, 8.30am – 5.30pm (excluding Public Holidays)

Refer to "Pricing and Dealing Deadlines", "Settlement for Redemption" and "Free Look Period" stated in Product Summary for further information.



#### APPENDIX: GLOSSARY OF TERMS

# **Business Day**

: A day (other than Saturday, Sunday or a gazetted public holiday) on which commercial banks are open for business in Singapore, or any other day as the Managers and the Trustee may agree in writing.

Class

: Any class of Units in the Sub-Fund which may be designated as a class distinct from another class in the ILP sub-fund as may be determined by the ILP sub-fund manager from time to time.

**Dealing Day** 

: In connection with the issuance, cancellation, valuation and realisation of Units, generally every Business Day. The ILP sub-fund manager may change the Dealing Day after consulting the Trustee, provided that, if the Trustee so requires, the ILP sub-fund manager will give reasonable notice of such change to all affected holders on terms approved by the Trustee.

If on any day which would otherwise be a Dealing Day:

(a) one or more recognised markets on which investments of the relevant ILP sub-fund are quoted, listed or dealt in are not open for normal trading; and/or

(b) one or more underlying entities of the ILP sub-fund do not carry out valuation or dealing,

and which affect investments of the ILP sub-fund having in aggregate values amounting to at least 50% of the value of the assets of the ILP sub-fund (as at the relevant Valuation Point), the ILP sub-fund manager may determine that that day shall not be a Dealing Day for the ILP sub-fund.

Distribution Class : A Class which declares and pays distributions in accordance with the applicable distribution policies.

Excluded Investment Products : Are:

(a) defined as such in MAS Notice SFA 04-N12: Notice on the Sale of Investment Products and MAS Notice FAA-N16: Notice on Recommendations on Investment Products issued by the Authority; and

(b) "prescribed capital markets products" as defined in the Securities and Futures (Capital Markets Products) Regulations 2018.

**FDIs** : Financial derivative instruments.

**ILP** : means investment linked policy.

**NAV** : Net asset value.

**S\$, SGD** : Singapore dollar.

Units : Units of the ILP sub-fund, the relevant Class or all Classes within the ILP sub-fund (as the

case may be).

Valuation Point : The close of business of the last relevant market on the Business Day preceding the relevant

Dealing Day on which the NAV of the ILP sub-fund or Class is to be determined or such other time on the relevant Dealing Day or such other day as the ILP sub-fund manager may determine with the prior approval of the Trustee who shall determine if the relevant holders

should be informed of such change.

We / Our / Us Etiqa Insurance Pte. Ltd. (Company Registration No. 201331905K).

You / Your : Life Insured