eTiQa

Etiqa, your NATAS Official Travel Insurer

# travel the world with Etiqa

## Travel Infinite

## Reliable at every mile

Approved & Supported by:

NATAS

NATIONAL ASSOCIATION OF TRAVEL AGENTS SINGAPORE

# Seamless. Reliable. Smart.

## Thoughtfully designed for all your travel needs

It's nice to know you're well-protected for your travels.
With Travel Infinite, you know we've got your back, wherever you go.

## Key benefits at a glance

- Get paid upon a 3-hour flight delay, even without submitting a claim (Exclusive to Etiqa!)
- Unlimited emergency medical evacuation (for Deluxe and Suite plans)
- 24-hour worldwide emergency travel support
- Enjoy leisure sports[1] without worries
- Comprehensive COVID-19 add-on, protecting you before, during and after your trip
- Trip Cancellation benefit up to $15,000
- Fast and easy claims payout via PayNow

[1]Exclusions apply. Please refer to the Policy Wording for more details.

## Base Plan Premium Table (S$)

| ZONE 1 | Classic | | Deluxe | | Suite | |
|---|---|---|---|---|---|---|
| Single Trip Duration (days) | Individual | Family | Individual | Family | Individual | Family |
| 1 to 3 | 24 | 59 | 36 | 91 | 50 | 125 |
| 4 to 6 | 31 | 77 | 47 | 118 | 65 | 163 |
| 7 to 10 | 39 | 97 | 61 | 152 | 88 | 220 |
| 11 to 14 | 52 | 131 | 80 | 200 | 117 | 293 |
| 15 to 22 | 67 | 169 | 103 | 259 | 151 | 377 |
| 23 to 31 | 85 | 212 | 124 | 310 | 176 | 440 |
| Each Additional Week | 18 | 45 | 26 | 66 | 37 | 93 |
| Annual Multi-Trip plans | 223 | 446 | 302 | 605 | 421 | 841 |

| ZONE 2 | Classic | | Deluxe | | Suite | |
|---|---|---|---|---|---|---|
| Single Trip Duration (days) | Individual | Family | Individual | Family | Individual | Family |
| 1 to 3 | 31 | 78 | 48 | 120 | 67 | 168 |
| 4 to 6 | 41 | 103 | 62 | 156 | 87 | 218 |
| 7 to 10 | 52 | 129 | 81 | 202 | 117 | 292 |
| 11 to 14 | 64 | 161 | 99 | 247 | 137 | 343 |
| 15 to 22 | 83 | 208 | 123 | 308 | 177 | 444 |
| 23 to 31 | 110 | 274 | 151 | 379 | 222 | 556 |
| Each Additional Week | 26 | 64 | 34 | 85 | 47 | 116 |
| Annual Multi-Trip plans | 247 | 495 | 336 | 672 | 468 | 936 |

| ZONE 3 | Classic | | Deluxe | | Suite | |
|---|---|---|---|---|---|---|
| Single Trip Duration (days) | Individual | Family | Individual | Family | Individual | Family |
| 1 to 3 | 44 | 110 | 61 | 154 | 85 | 214 |
| 4 to 6 | 60 | 150 | 80 | 200 | 111 | 279 |
| 7 to 10 | 73 | 182 | 101 | 253 | 141 | 353 |
| 11 to 14 | 98 | 246 | 126 | 316 | 175 | 438 |
| 15 to 22 | 122 | 305 | 163 | 407 | 227 | 567 |
| 23 to 31 | 154 | 385 | 198 | 494 | 275 | 688 |
| Each Additional Week | 28 | 70 | 41 | 104 | 52 | 129 |
| Annual Multi-Trip plans | 348 | 633 | 430 | 860 | 598 | 1,196 |

# Select from a choice of plans to suit your needs

## Table of Benefits

| Sections | | Classic | Deluxe | Suite |
|---|---|---|---|---|
| Personal Accident Benefits | | (S$) Sum Insured | | |
| 1 | **Personal Accident (Accidental Death and Permanent Disablement)** | | | |
| | Adult aged below 70 years old | 150,000 | 300,000 | 500,000 |
| | Adult aged 70 years old and above | 50,000 | 100,000 | 150,000 |
| | Child | 50,000 | 100,000 | 100,000 |
| 2 | **Personal Accident (Accidental Death and Permanent Disablement due to Natural Disaster)** | | | |
| | Adult aged below 70 years old | NA | 450,000 | 750,000 |
| | Adult aged 70 years old and above | NA | 150,000 | 225,000 |
| | Child | NA | 150,000 | 150,000 |
| 3 | **Child Education Grant (Maximum $7,500 per child)** | NA | 20,000 | 20,000 |
| Overseas Medical Benefits | | (S$) Sum Insured | | |
| 4 | **Medical Expenses Incurred Overseas** | | | |
| | Adult aged below 70 years old | 200,000 | 1 million | 2.5 million |
| | Adult aged 70 years old and above | 50,000 | 75,000 | 200,000 |
| | Child | 200,000 | 200,000 | 300,000 |
| | Maximum per family | 500,000 | 1.5 million | 3 million |
| 5 | **Overseas Traditional Chinese Medicine Expenses** | NA | 500 | 750 |
| 6 | **Hospital Visit** | 5,000 | 10,000 | 15,000 |
| 7 | **Compassionate Visit** | 3,000 | 5,000 | 10,000 |
| 8 | **Child(ren) Guardian** | 3,000 | 5,000 | 10,000 |
| 9 | **Hotel Extension** | 500 | 750 | 1,000 |
| 10 | **Overseas Hospital Income ($200 every 24 hours)** | 10,000 | 30,000 | 50,000 |
| 11 | **Mobility Aid Reimbursement** | NA | 1,000 | 2,000 |
| 12 | **Women's Benefits (Coverage after 12 weeks)** | 2,000 | 5,000 | 8,000 |
| Local Medical Benefits | | (S$) Sum Insured | | |
| 13 | **Post-Trip Medical Expenses Incurred in Singapore** | | | |
| 13A | **1) For Injury Sustained While Overseas**<br>**2) For Illness Sustained While Overseas where Emergency Medical Evacuation has been arranged to return you to Singapore** | | | |
| | Adult aged below 70 years old | 10,000 | 25,000 | 50,000 |
| | Adult aged 70 years old and above | 1,000 | 2,500 | 5,000 |
| | Child | 10,000 | 10,000 | 10,000 |

## Table of Benefits

| Sections | | Classic | Deluxe | Suite |
|---|---|---|---|---|
| **Local Medical Benefits** | | **(S$) Sum Insured** | | |
| 13B | **For Illness Sustained While Overseas and Medical Treatment or Follow-up Medical Treatment upon return to Singapore** | | | |
| | Adult aged below 70 years old | 3,000 (excess 50) | 10,000 | 15,000 |
| | Adult aged 70 years old and above | 1,000 | 2,500 | 5,000 |
| | Child | 1,000 | 2,500 | 5,000 |
| 14 | **Continuation of Traditional Chinese Medicine Treatment After Return to Singapore** | NA | 500 | 750 |
| 15 | **Hospital Income in Singapore ($100 every 24 hours)** | 3,000 | 3,000 | 3,000 |
| 16 | **Local Quarantine Allowance ($50 per day)** | NA | 300 | 300 |
| **Travel Assistance Benefits** | | **(S$) Sum Insured** | | |
| 17 | **Emergency Medical Evacuation** | | | |
| | Adult aged below 70 years old | 500,000 | Unlimited | Unlimited |
| | Adult aged 70 years old and above | 500,000 | Unlimited | Unlimited |
| | Child | 500,000 | Unlimited | Unlimited |
| 18 | **A) Repatriation of Mortal Remains to Singapore** | Unlimited | Unlimited | Unlimited |
| | **B) Repatriation of Mortal Remains to Singapore due to Pre-Existing Condition** | | | |
| | Adult aged below 70 years old | 150,000 | 150,000 | 150,000 |
| | Adult aged 70 years old and above | 75,000 | 75,000 | 75,000 |
| | Child | 100,000 | 100,000 | 100,000 |
| 19 | **A) Direct Repatriation of Mortal Remains to Home Country** | Unlimited | Unlimited | Unlimited |
| | **B) Direct Repatriation of Mortal Remains to Home Country due to Pre-Existing Condition** | | | |
| | Adult aged below 70 years old | 150,000 | 150,000 | 150,000 |
| | Adult aged 70 years old and above | 75,000 | 75,000 | 75,000 |
| | Child | 100,000 | 100,000 | 100,000 |
| 20 | **Emergency Telephone Charges** | 100 | 250 | 300 |
| **Liability Benefits** | | **(S$) Sum Insured** | | |
| 21 | **Personal Liability Abroad** | 750,000 | 1 million | 1.5 million |
| **Travel Inconvenience Benefits** | | **(S$) Sum Insured** | | |
| 22 | **Trip Cancellation and Loss of Deposit (Up to 30 Days before departure)** | 5,000 | 10,000 | 15,000 |
| 23 | **Travel Curtailment (including Hijacking)** | 5,000 | 10,000 | 15,000 |
| 24 | **Travel Postponement (Up to 30 days before departure)** | 2,000 | 1,000 | 500 |
| 25 | **Replacement Traveller (Up to 30 days before departure)** | NA | 500 | 1,000 |
| 26 | **Travel Delay ($50 every 3 hours)** | 1,000 | 2,000 | 3,000 |

## Table of Benefits

| Sections | | Classic | Deluxe | Suite |
|---|---|---|---|---|
| **Travel Inconvenience Benefits** | | **(S$) Sum Insured** | | |
| 27 | **Travel Misconnection and Diversion ($100 every 6 hours)** | 500 | 750 | 1,000 |
| 28 | **Personal Effects Including Laptop Computer** | | | |
| | Individual | 3,000 | 5,000 | 10,000 |
| | Maximum per family | 6,000 | 10,000 | 20,000 |
| 29 | **Jewellery (due to Robbery, Theft or Burglary)** | NA | 500 | 1,000 |
| 30 | **Baggage Delay ($100 every 6 hours)** | 500 | 1,000 | 1,500 |
| 31 | **Loss of Travel Documents (including Money)** | 1,000 | 5,000 | 8,000 |
| | Limit per Individual for Money | 100 | 200 | 300 |
| 32 | **Fraudulent Credit Card Usage** | 1,000 | 2,000 | 3,000 |
| 33 | **Hijacking ($250 every 24 hours)** | 3,000 | 5,000 | 10,000 |
| 34 | **Kidnapping or Hostage ($250 every 24 hours)** | 3,000 | 5,000 | 10,000 |
| 35 | **Home Contents Cover** | NA | 5,000 | 5,000 |
| 36 | **Rental Vehicle Excess** | NA | 1,000 | 1,500 |
| 37 | **Pet Care ($50 every 6 hours)** | NA | 500 | 750 |
| 38 | **Golf Cover** | | | |
| | **A) Golf Hole-In-One** | NA | 250 | 250 |
| | **B) Golf Equipment** | NA | 1,000 | 1,500 |
| | **C) Unused Green Fee** | NA | 250 | 250 |
| 39 | **Loss of Frequent Flyer Miles** | 100 | 500 | 750 |
| 40 | **Sports Equipment Protector** | NA | 1,000 | 2,000 |
| 41 | **Loss of Deposit due to Insolvency of Travel Agent** | 1,000 | 3,000 | 5,000 |
| **Others** | | **(S$) Sum Insured** | | |
| 42 | **Terrorism Extension** | NA | Included | Included |
| 43 | **Worldwide Medical Emergency Assistance** | Included | Included | Included |
| 44 | **24-hour Travel Hotline** | Included | Included | Included |
| 45 | **Free Automatic Extension (up to 30 days)** | Included | Included | Included |

**Power up your coverage with COVID-19 add-on to protect you comprehensively before you start your overseas trip, during and after you come back to Singapore.**

| COVID-19 Add-on Coverages | | Classic | Deluxe | Suite |
|---|---|---|---|---|
| 46 | **Travel Postponement** | 500 | 1,000 | 1,500 |
| 47 | **Trip Cancellation and Loss of Deposit** | 3,000 | 4,000 | 5,000 |
| 48 | **Medical Expenses Incurred Overseas** | 100,000 | 200,000 | 300,000 |
| 49 | **Overseas COVID-19 Diagnosis Quarantine Allowance** | 500 ($100/24 hrs) | 1,000 ($100/24 hrs) | 1,500 ($100/24 hrs) |
| 50 | **Emergency Medical Evacuation & Repatriation of Mortal Remains to Singapore** | 300,000 | 400,000 | 600,000 |
| 51 | **Travel Curtailment & Disruption** | 3,000 | 4,000 | 5,000 |
| 52 | **Hospitalization & Home Recovery Benefit in Singapore** | NA | 300 | 300 |

| TRAVEL ZONE | | |
|---|---|---|
| | ZONE 1 | ASEAN: Brunei, Cambodia, Indonesia, Laos, Malaysia, Myanmar, Thailand, Philippines and Vietnam. |
| | ZONE 2 | Zone 1; Asia: Armenia, Australia, Azerbaijan, Bahrain, Bangladesh, China (excluding Tibet), Cyprus, Georgia, Hong Kong, India, Israel, Japan, Jordan, Kazakhstan, Kuwait, Kyrgyzstan, Lebanon, Macau, Maldives, Mauritius, Mongolia, New Zealand, Oman, Pakistan, Palestine, Qatar, Saudi Arabia, South Korea, Sri Lanka, Taiwan, Tajikistan, Timor-Leste, Turkey, Turkmenistan, United Arab Emirates and Uzbekistan. |
| | ZONE 3 | Zone 1; Zone 2; Nepal, Tibet and Worldwide/ the rest of the world excluding Democratic Republic of Congo, Iran, Libya, North Korea, Somalia, South Sudan, Sudan and Yemen. |

## Round-the-clock worldwide emergency travel support

Our overseas emergency assistance hotline is available 24/7 worldwide, so you can have ready access to the following services:

- Pre-Trip Information Services
- 24-hour Emergency General Travel Assistance (English & Mandarin)
- Arrangement of Appointment with Local Doctors (in the country of travel)
- Lost Luggage Assistance
- Lost Passport Assistance
- Medical Service Provider Referral
- Telephone Medical Advice
- Interpreter Referral
- Embassy Referral

[2]Please note that Terms & Conditions apply for these services as set out in the Policy Wording.

**Overseas Emergency Assistance Hotline**
Call +65 6327 2215 from anywhere in the world

NATIONAL ASSOCIATION OF TRAVEL AGENTS SINGAPORE

## About NATAS

The National Association of Travel Agents Singapore (NATAS) is an industry-led organization founded in 1979. As the voice of the travel agent community, NATAS supports and spearheads industry capability upgrading, and it aims to strive for travel excellence by setting and regulating standards of professionalism and ethical conduct of its members.

For more information, please visit natas.travel

**Important Notes:**

Age means Age attained.

This policy is underwritten by Etiqa Insurance Pte. Ltd. (Company Reg. No. 201331905K), a member of Maybank Group.

This content is for reference only and is not a contract of insurance.

Full details of the policy terms and conditions can be found in the policy contract.

This policy is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact us or visit the General Insurance Association (GIA) or SDIC websites (www.gia.org.sg or www.sdic.org.sg).

Information is accurate as at 01 June 2022.

**Etiqa Hotline +65 6887 8777**

**Etiqa Insurance Pte. Ltd.**
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Underwritten by:

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